

Disability Access Statement

Penrhos Park offers the ideal place to relax and explore the beauty of Mid Wales. Whilst Penrhos is predominantly a golf club there are a wide variety of facilities for both golfers and non-golfers, both able bodied and disabled alike. On offer are a leisure complex, restaurants, conference facilities, two golf courses, a driving range, hotel and holiday park.

The Clubhouse

The car parking area for the Clubhouse is level with a disabled parking bay immediately in front of the main entrance. The main access to the Clubhouse has a ramp with a gradient of 1:10 (approx). There are no steps into the Clubhouse; however, there is a small threshold (6 cm). There are a further three access points to the Clubhouse. The access at the rear of the building is level with a similar size threshold. This is the main access from the hotel to the Clubhouse.

Within the Clubhouse there is a reception area, a restaurants, bar, toilet facilities, a club shop, the swimming pool and conference facilities. The restaurant and conference facilities are on the upper floor of the Clubhouse and so are not accessible for wheelchair users. However, conferences can be accommodated on the ground floor if requested. There is a unisex toilet in the reception area, which is adapted for wheelchair users.

The club shop is accessed by four steps. The swimming pool is accessed via the changing rooms, which have four steps from the reception area. Entry into the pool is via steps with a handrail.

Reception

Reception is open daily from 8.00am and shuts when the clubhouse shuts in the evening, normally, at 11.00pm during the summer months. This can be earlier during the winter months. In the unlikely event that a guest requires assistance when the reception is not open they may telephone the proprietors (out of hours contact details will be provided on your arrival).

Hotel

The hotel is situated 30 meters from the Clubhouse and has its own dedicated car parking facility with one space provided for disabled drivers. The hotel consists solely of 3 blocks of five rooms. All rooms are on ground floor level. Each of the blocks has one step. The first block has ramped access. One room within the first block, named Oak, has facilities for guests with limited mobility (Room 1). All other facilities are situated in the clubhouse.

Room 1

Room 1 has a 2 x twin bed & en suite, with a kitchenette area.

The bathroom in Room 1 has a toilet with grab rails and a padded backrest. The sink is within reach of the toilet. The shower has no threshold and is therefore accessible in a wheelchair, a shower wheelchair is available upon request. The 2 beds (height 64 cm) can be moved, if required, for easy access. The kitchenette area has a kettle, sink, a microwave oven, crockery and cutlery. The microwave oven is on a higher shelf (height 1.45m). There is a Telephone in the room. We are unable to provide a 24-hour service. It must, therefore, be left to the discretion of wheelchair users as to whether the facilities provided are sufficient to stay without being accompanied.

Log Cabins

The very comfortable cabins enjoy an elevated position and are therefore most easily accessed by car. There is dedicated parking for each cabin. There are low gradient access ramps from the parking space to the rear entrance of the cabins.

Of the 6 cabins 3, Osprey 1, 2 and 3 are 3 bedroom units. The third bedroom is situated on the ground floor. The downstairs bedrooms are not large. If you are a wheelchair user and are concerned about the size of the room please contact us for clarification. The wet room in Osprey 1 is situated opposite the bedroom downstairs. It also benefits from grab rails around the toilets.

The kitchen and open plan sitting area is relatively spacious and accessible for wheelchair users. There are two steps from the front door of the cabin to the veranda area. However, wheelchair access is available via the rear entrance ramp.

Holiday Park

All of the rental caravans and Lodges have 3 or 4 steps. The hallways are quite narrow and bathrooms small.

We take the safety of our customers very seriously and have, therefore, introduced a 5 mph speed limit in all areas. To facilitate this speed limit speed ramps have also been introduced.

Assistance Dogs

Assistance dogs are very welcome on the holiday park. We have areas around the complex where dogs may be exercised. However, we would be grateful if you would check with the staff prior to walking your dog.

Transport

The complex is set in a beautiful scenic valley and the bus service can be found half a mile away in the village of Llanrhystud. Buses run regularly throughout the day both north to Aberystwyth (9 miles) and south towards Aberaeron (7 miles) and beyond. There is usually a full bus timetable available in the clubhouse reception.

Mobile Phones & Communications

As with most areas the quality of coverage varies. At present EE is the best mobile phone network with coverage at the complex. However, other networks have coverage in the village.

We have a wi-fi hotspot in the clubhouse, Hotel and around the complex.

Shopping

Llanrhystud has a Post Office, a small supermarket, a florist, and garage. Aberystwyth and Aberaeron have a larger variety of more interesting shops. Aberystwyth has a shopmobility scheme.

Equipment for disabled guests

We do not have specific equipment on site. However, equipment can be organised in advance locally from [Cantre Mobility](#) on 0808 1001133, (wheelchairs, scooters and hoists etc). If you book equipment prior to your arrival, once delivered, we will be happy to retain the equipment in reception ready for collection on your arrival.

Staff

Our staff are not formally trained in the care of guests with disabilities, however, we are here to make your stay as enjoyable as possible. If you feel you need help at anytime during your visit, please mention this to any member of our staff and they will be delighted to be of assistance.

Our commitment to accessibility

We constantly endeavour to improve accessibility to all our guests and any comments you have would be most welcome. Please pass on your comments to any of our staff or contact the proprietors directly.

If you require any further information relating to the accessibility of the complex please do not hesitate to contact us on 01974 202999, e-mail info@penrhosgolf.co.uk or in person and we will do our best to answer your queries.